

TANDBERG

**Codian ISDN Gateway
3200 Series & MSE 8310**

Software Release Notes

Version 1.3(1.14)N

March 2008

Introduction

Software version 1.3(1.14)N is a maintenance release for the Codian ISDN GW 3200 Series and MSE 8310 blade and *only* for these products.

Caution: If you are using an MSE 8000, the Supervisor Blade **must** be upgraded to Release 1.0(1.15) or later *before* installing this release on a MSE 8341 blade.

Fixed in this release

Bug ID	Summary
4580	In calls between TANDBERG MXP endpoints no video is returned to the originator.
4730	ISDN gateway no longer allows '#' to be used in service prefixes

Checking for updates and getting help

If you experience any difficulties or unexpected results when using version 1.3(1.14)N of the Codian ISDN GW 3200 Series and MSE 8310 blade firmware (both just called the ISDN GW from now on in this document), please consult the online help documentation for information on using the device, and also the Troubleshooter and FAQs on the web site before contacting technical support.

It is a good idea to regularly check for updates of the software image.

If the documentation does not answer your question or you have a problem with one of our products:

1. Refer to the Troubleshooter and Technical FAQs on the web site which are kept up to date with the latest information from our technical support team regarding the resolution of customer issues.
2. Contact your reseller. Our resellers have a wealth of experience with our products and this is often a quick way of solving a problem.
3. If your query remains unsolved, there is a web form in the Support area of the web site that you can complete – or phone your local technical support line. Ensure that you provide all the details requested by the form to assist the technical support team in resolving your problem:
 - a. The serial number and product model number (for example: ISDN 3220) of the unit.
 - b. The software build number. (To find this, in the web interface, go to **Status > General**).
 - c. Where you purchased the unit.
 - d. Your contact email address or telephone number.

Outstanding limitations and bugs

Bug ID	Summary
2288	'Attention, snapshot received' message on Tandberg MXP 990 via ISDN GW
2867/2868	<p>When making or receiving a call from an MGC gateway, you must enable transcoding on the MGC gateway for the gateway call and disable H.239 codecs on the Codian ISDN GW; otherwise the call will fail or no video will be seen.</p> <p>Even with the above set, it will take 2.5 minutes for video to be seen; however, audio will be available from the start of the call.</p>
4035	vPointHD interoperability issues with encryption